Template - Explicit MFA Deny

Link to alert

**Description**

User explicitly denies MFA push, indicating that login was not expected and the account's password may be compromised.

**Classification**: Incident

**How to investigate**

[Azure AD Multi-Factor Authentication overview | Microsoft Docs](https://docs.microsoft.com/en-us/azure/active-directory/authentication/concept-mfa-howitworks)

**Alert details**

User:

Date Time:

Location:

IP Address:

MFA denied:

MFA attempts:

Authentication Step Requirement:

Authentication Method:

Operating System:

Severity:

**Remediation**

Confirm if the user tried to log into an **application x** using **operating system x**. If so, then please assist the user to authenticate using the MS Authenticator App or change the authentication method.

If the user did not try to log into an **application x**, then please assist the user to reset the password to a strong password.

***NB: PROVIDE A SCREESNHOT OF THE WORK DONE***